

Isiah Chillous

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Objective

I'm a self-motivated and hardworking individual with 5 years of experience working with IT software, hardware and networks. I have good hands-on experience working with software and agile systems to resolve the assigned cards in a timely and professional manner. I have great communication, time management and problem-solving skills that I look forward to using in my next opportunity. I am local to Columbus, OH and is available for an interview with a 24- Hour notice.

Experience

SOFTWARE ENGINEER | NATIONWIDE MUTUAL INSURANCE COMPANY | 10/2021 CURRENT

- Developing, testing, debugging and documenting software according to company standards and best practices.
- Using best practices, tooling and techniques.
- Debugging, testing APIs.
- Handling project priorities, deadlines, and deliverables proactively performing other responsibilities as needed.

DATA CENTER TECH III | AWS | 05/2021-10/2021

- Setup decommissioned and troubleshooted AWS hosts and racks.
- Completed medium to large scale projects.
- In addition to hardware and network repair, duties included: equipment installation, creating documentation, innovating solutions, and fixing complex problems within the Data Center Space Worked with ServiceNow to document incidents and tickets.

HELP DESK ANALYST | NATIONWIDE MUTUAL INSURANCE COMPANY | 01/2021- 05/2021

- Worked with ServiceNow to document incidents and tickets.
- Installed software and hardware on user computers.
- Troubleshooted company software and hardware.
- Communicated effectively with Nationwide employees to pinpoint technical issues.
- Directed insurance related issues to the appropriate teams.

HELP DESK ANALYST | HOMESIDE FINANCIAL (LOWER.COM) | 02/2019-02/2020

- Supporting Windows 10 Servers
- Providing troubleshooting support to Homeside Employees
- Hardware/computer repair & password resets
- Active Directory Administration
- Troubleshooting and resolving issues within Citrix
- Encompass Support
- Data Entry
- Training new hires on best IT practices

Skills & Abilities

- Angular / TypeScript
 - Versions 8 /14
 - Formly
- JavaScript
- AWS Development
 - S3
 - Lambda
 - Cloudfront
 - EC2
 - VPC etc.
- Frontend/ UI development
- Troubleshooting
- Information Technology
- CSS/SCSS
- ReactJS
- Git/GitHub
- Linux

Education

B.A. | CURRENTLY ENROLLED | WGU

- Software Engineering

BOOTCAMP | 2020 | GENERAL ASSEMBLY

- 420 hour full-time and full-stack program conducted in a remote setting

BOOTCAMP | 2021 | PER SCHOLAS · AWS

CP/ DevOps

BOOTCAMP | 2018 | PER SCHOLAS

- CompTIA +A / CompTIA Network+.